

ACE-AFSCME **Newsflash**

Local 2250, AFL-CIO

MEMBERSHIP ALERT

To file a complaint about the PGCPS Rx/Pharmacy Plan
January 23, 2012

ACE-AFSCME Local 2250 has been in contact with the Maryland Attorney General's (AG) Office in reference to the change in the Prince George's County Public School Rx/Pharmacy Plan. The primary issue is that the PGCPS failed to properly notify the employees of the change in the Rx/Pharmacy Plan prior to implementing the changes.

Instructions on how to file a complaint about the above issue is outlined below. The process is simple to follow.

1. Go to the following website for the Maryland Attorney General
<http://www.oag.state.md.us/Consumer/complaint.htm>
2. On the left hand side, click on FILE A GENERAL COMPLAINT
3. You will see an option to file a health care complaint, but we don't have a complaint against CVS we have the complaint against the Board of Education.
4. In the area that you have to describe the complaint you **MUST** put that the Board of Education did not notify you of plan changes either before or during open enrollment.
5. The complaint that we have is that the board is taking money through our payroll deductions for an agreed upon purpose, and then using it for a different purpose.

According to the Board of Education's policy, if nothing changes for parties involved, (them or us) we do nothing and coverage continues. The coverage changed and the money was taken, but we were not informed.

The contact information for the PGCPS is:

Prince George's County Board of Education
Benefits Department, Room 132
14201 School Lane
Upper Marlboro, MD 20772
Attn: Dennis Hirsch
Phone: 301-952-6230 Fax: 301-952-6088

If you are having complaints about Caremark/CVS Pharmacy, you may log on <http://www.dhmd.state.md.us/pharmacy/SitePages/complaint%20form.aspx>

The Attorney General's office said that both agencies want to know about these issues and that they will be investigated.

Shirley Adams
President

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Executive Director